



Data and Privacy File Guides

Apple Media Services: AppleCare Subscription Status History

October 2024

File name AppleCare Subscription Status History.csv

File description This file contains detailed history of AppleCare subscription statuses associated with an account.

Why Apple keeps this information Apple retains this information to keep track of user's current subscription state to allow the customer to reliably enter an Apple Store and fix their device under their AppleCare contract.

Field Name	Details
Apple ID Number	Apple account identifying number
AppleCare Contract Number	Identifier associated with the AppleCare agreement number
Country	The country storefront in which the user's subscription occurred
Created Date	The date and time of which the subscription audit event is created
Event Type	The type of subscription renewal event
Installment Contract Number	An identifier associated with the installment agreement
Last Modified Date	The date and time of which the subscription audit event was last updated
Order Item Number	The identifier for the AppleCare subscription order item
Overdue Payments	The number of payments a user is behind on their subscription
Purchase Item Number	An identifier related to AppleCare purchased item
Renewal Subscription Status	The status of subscription renewal
Subscription Purchase ID	Identifier of the subscription purchase
Subscription Type	Type of AppleCare subscription (e.g., AppleCare pay up front, AppleCare+, Bundle)